# Move Your Community with Chalride




AI-generated Chalride-branded imagery for illustration.

## Business proposal - indicative commercial information

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A partnership proposal for riders, drivers, bicycle couriers and walking errand partners. Explore requests suited to how you move and where you work.

Rates below are repository defaults as at 24 October 2026, not a live quotation. Admin settings, city, route and service can change the applicable charge. Review the rate shown before accepting each transaction. No sales, job volume or earnings are guaranteed.

## What Chalride offers

Chalride connects customers, local businesses and approved partners for rides, store deliveries, parcel work and errands. Walking and bicycle partners can apply for suitable delivery and errand work. Appropriately licensed motorised partners can apply for services matching their vehicle and approved role. Availability varies by town and demand.

## How a working day can flow

Set your availability, review suitable requests, check the pickup, destination, fare and capacity before accepting. Communicate with the vendor or sender, verify collection, travel safely and complete the required handover confirmation. Review wallet records, reconcile authorised cash and request eligible payout through the available process.

## Understand your earnings

At a default 10% rider platform commission, an eligible KES 200 fare leaves KES 180 before operating costs, taxes and any disclosed adjustments. Fuel, maintenance, equipment and mobile data can materially reduce net income. Fares depend on the service and accepted request; there is no guaranteed number of jobs or daily income. Customer parcel fees and terminal charges do not all become rider pay.

## Store and rider commission

Default store commission: 10% of product value, excluding packaging. Default delivery rider commission: 10% of the delivery fare. Default ride / errand rider commission: 10% of the accepted fare. Default parcel terminal commission: 10%; terminal shipping charges are entered by the agent. These are distinct commission bases; do not add all four percentages to one transaction.

## Store delivery prices (KES)

Local distance limit: 4 km. Default local / beyond-local delivery: 60 / 120. Nairobi: 120 / 220; Mombasa: 100 / 180; Kisumu: 80 / 150; Nakuru: 80 / 150; Eldoret: 70 / 130. A business arranging nationwide shipping sets its own fixed charge and estimated days; these are separate from platform local delivery.

## Parcels and errands (KES)

Parcel base: 80 local (up to 4 km), 250 farther; routes beyond 10 km use terminal options. Size add-ons: small 0, medium 30, large 60, fragile 60. Cash-on-delivery add-on: 20; insurance-labelled add-on: 50 where offered. Errand defaults: service 200; insurance-labelled add-on 50; standard transport base 50 plus 20/km; corridor minimum 50 and 9/km; off-road 25/km, with 0.5 km included at each end and corridor connection radius 2 km. Eligibility and route calculation come from the app. An insurance-labelled fee is not a promise of a specific policy or cover; confirm insurer, cover and exclusions before purchase. Rides use the fare proposed and accepted in the app; this document sets no fixed ride tariff.

## Optional marketplace services (KES)

Default listing fee: 200 in each configured category (services, stays, vacant rooms, cars, boda bodas, electronics, household items, land, businesses and houses), also 200 for other / legacy categories. Seller-number access: 20. Quick Sale upgrade: 50. These are separate marketplace purchases, not a mandatory vendor enrolment or rider joining charge.

## Requirements matched to your transport

Prepare identity and contact details, your operating town, availability, photo and requested identity documents, plus M-Pesa payout details. Motorised partners also submit the requested licence and vehicle documents and must meet applicable permit, insurance and roadworthiness requirements. Walking and bicycle applicants are not asked for vehicle registration documents. Apply only for work your transport can safely and legally carry out.

## A dependable partner experience

Keep your account personal, protect customer privacy, handle goods carefully and avoid false completion records. Use helmets and suitable protective gear, follow traffic rules and contact support for failed delivery, payment disputes or unsafe requests. Review the Rider & Errand Partner Agreement for responsibilities and payment principles.

## Get started

Read chalride.com/partners/rider-agreement and apply at chalride.com/become-a-rider. The team reviews your application before activation; submission alone is not approval. Speak to +254 700 509516 or chalride.com/support about your operating town and transport. Download the proposal and agreement for your own records.